Please read this first

Internet setup guide

STEP 1

Let's prepare the things you need!

STEP 2

Let's connect the device(s)!

STEP 3

Let's set up the Internet connection!

In 3 steps
Easy setup!

You can check the information on our website or in videos.

https://www.ntt-west.co.jp/collabo/rd/sgco/

English · Português · 中文 · 한국어

https://flets-w.com/rd/sgco/

In case of an emergency The information you include here is important personal information. Please keep this memo in a safe place and take care to avoid the loss or leak of your information.

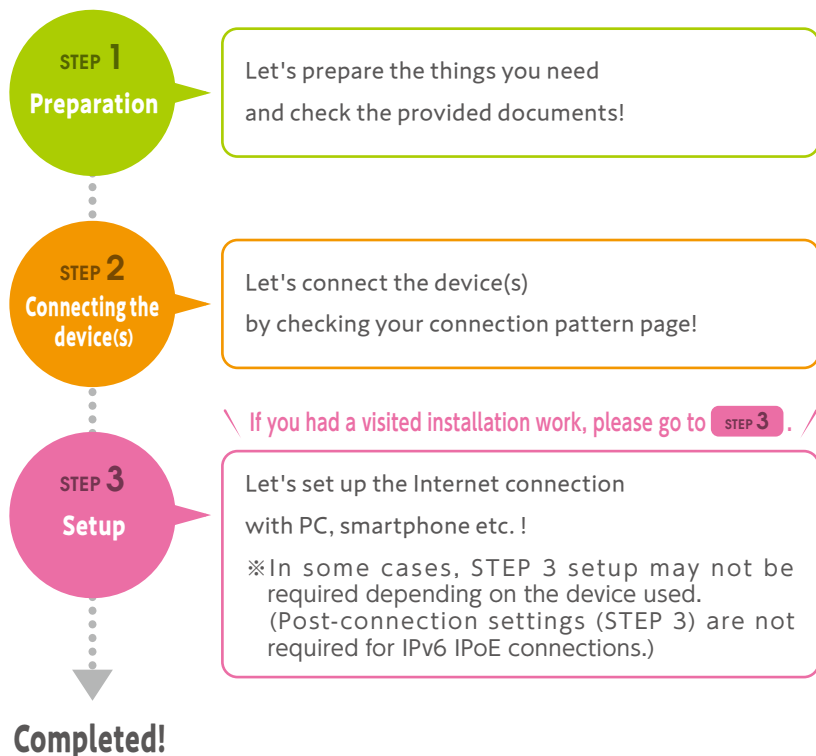| Information on home gateway※	User name for device setup		Password for device setup	

※This can be a string of any characters that are input when setting up the home gateway in STEP 3.

Introduction

"Thank you very much for singning up
for the Internet connection service.
This guide shows
how to connect and set up the Internet.
Please connect the device(s) and set up
by checking each step."

STEP 1
Preparation
Let's prepare the things you need
and check the provided documents!

STEP 2
Connecting the device(s)
Let's connect the device(s)
by checking your connection pattern page!

\ If you had a visited installation work, please go to STEP 3 . /

STEP 3
Setup
Let's set up the Internet connection
with PC, smartphone etc. !

※In some cases, STEP 3 setup may not be
required depending on the device used.
(Post-connection settings (STEP 3) are not
required for IPv6 IPoE connections.)

Completed!

● The instructions on this guide are on the premise that only
the devices with NTT logo(⊙) are used.
● If you use a device other than the one with NTT logo, please refer
to its instruction manual first.

STEP **1**

Preparation

Please prepare the following
items by the installation date.

STEP1 Preparation
STEP2 Connecting the device(s)
STEP3 Setup

Things you need to prepare

Required for STEP **2**

☑ PC   ☑ LAN cable   ☑ Telephone set   ☑ Telephone cord

※LAN port is required   (Telephone set and telephone cord are required only for telephone user)

Document sent by a Hikari collaboration company or NTT WEST, and document sent by your contracted ISP

Required for STEP **3**

☑ お申し込み内容のご案内(Service application confirmation) (image)

■ ご利用開始情報
工事予定日	0000年　0月0日

■ ご利用開始情報
お客さまID	CAF0123456789
	（シー・エー・エフ・ゼロ・イチ・ニ・・・・
アクセスキー（アクセスパスワード）	aBsD1234
	（エー・ビー・シー・ディー・イチ・ニ・・・

→ Please connect the device(s) STEP **2** according to the scheduled installation date.

→ For setup STEP **3** ,"お客さまID(Customer ID)"and"アクセスキー(Access key)" may be required.

Notification methods of "お客様ID(Customer ID)" "アクセスキー(Access key)"etc. vary depending on the company.
Customers who signed up for the service provided by a Hikari collaboration company, please contact your Hikari
collaboration company. Customers who signed up for NTT WEST FLET'S Hikari, please contact NTT WEST.

☑ Internet Service Provider(ISP) information (image)
Notified by the ISP at the time of signing the contract

■ インターネット接続
プロバイダー名	ABCプロバイダー
接続アカウント	taro@xxx.ne.jp
接続パスワード	lmnopq

※Account information name varies by ISP.

Examples of a connection account
● 認証ID (Authentication ID) ● ユーザー ID (User ID)
● ログイン ID (Login ID) ● 接続 ID (Connection ID)
● (ISP's name)ID ● 接続ユーザー名 (Connection user name) etc.
〈e.g.〉taro@xxx.ne.jp

Examples of a connection password
● 認証パスワード (Authentication password) ● パスワード (Password)
● 接続パスワード (Connection password) ● ログインパスワード (Login password)
● ネットワークパスワード (Network password) etc.

ISP's contract is required to be connected to the Internet.Even if you already have an
ISP contract, you may need to change the contract when you change your fiber- optic
access service. If you have any questions, please contact your contracted ISP company.

Confirm your conn ection pattern

Please confirm your connection pattern with the NTT WEST device(s) and your applied service(s) first, then proceed to the corresponding page.

Diagrams and instructions on the pages that follow and connection patterns are instruction manual of your device for the details(including how to check completion

typical examples of using NTT WEST device(s). Please check the of the connection such as lamp status etc.)

If you applied for a Home Gateway as an optional service, it will be sent separately.

Home Gateway   Wireless LAN card

Family Fiber-Optic Cable type

Mansion Fiber-Optic Cable type

▶ Customers who applied only for Internet

Pattern A
P.05-P.06
(upper part)

ONU   Fiber-optic cord   Power adapter

▶ Customers who applied for telephone and Internet

Pattern B
P.05-P.06
(lower part)

Home Gateway (with ONU function)   Fiber-optic cord   Power adapter

▶ Customers who applied for Small ONU

Pattern C
P.07-P.08

Home Gateway   Fiber-optic cord   Power adapter   Small ONU

▶ Customers who applied for the service with approximate maximum communication speed of 10 Gbps

https://www.ntt-west.co.jp/collabo/rd/cro/

⚠ **There are different types of fiber optic sockets as follows. Please check** before you proceed to the connection step! How to open the connection port varies depending on the type of fiber-optic socket.

No-cover type

❗ Do not look into the fiber-optic connection port!

Covered type

Mansion VDSL Cable Type

▶ Customers who applied only for Internet

Pattern D
P.09-P.10
(upper part)

VDSL modem   Telephone cord   Power adapter

▶ Customers who applied for telephone and Internet

Pattern E
P.09-P.10
(lower part)

VDSL modem   Telephone cord   Power adapter   Home Gateway   LAN cable   Power adapter
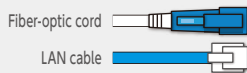
Pattern A

1 Confirm the device connection time

Please connect the device between 8:00～22:00 on the installation date.

(If you connect the device after 22:00, the service will start from 8:00 on the following day.)

⚠ Please see P.03-P.04 for fiber-optic sockets.

2 Connect the fiber-optic cord

2 kinds of cables will be used!
- Fiber-optic cord
- LAN cable

Fiber-optic socket

ONU

Fiber-optic cord

Remove the lid

UNI
LINE

⚠ **How to handle Fiber-optic cords**

Plug the fiber-optic cord firmly to the fiber-optic socket and to the Small ONU.

Fiber-optic cord

○
✕

※ The shape may vary.

When it is plugged properly, ☐ part will be in blue.

✕ Do not pull out the head of the connector!
✕ Do not touch the connection point!
✕ Do not bend!

4 Turn the power on

PC
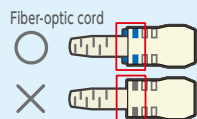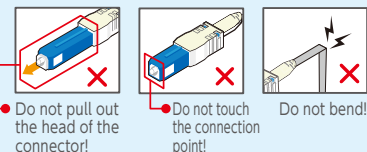
LAN cable

3 Connect your PC

If you use an optional Home Gateway, please connect it between the ONU and the PC!

⚠ **How to handle an ONU**

While pressing onto the ● part, open the lid to the direction as the arrow indicates.

LINE

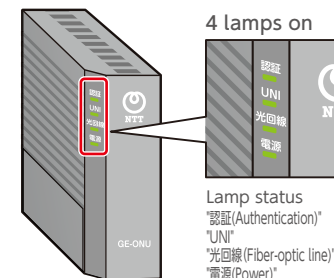Remove the cap and insert the fiber-optic cord. Cap

⚠ **4 must not be done before 2 !**

Power outlet

⚠ Do not unplug the power cord or the LAN cable until the lamp status indicates as described at 5 . about 30 minutes

5 Confirm the connection

Check the ONU lamp status to make sure it is connected properly.

ONU

4 lamps on

認証
UNI
光回線
電源

NTT

GE-ONU

Lamp status
"認証(Authentication)" (Green) ON
"UNI" (Green) ON
"光回線(Fiber-optic line)" (Green) ON
"電源(Power)" (Green) ON

Pattern B

1 Confirm the device connection time

Customers who transferred their telephone number such as analog line to Hikari Denwa(Fiber-optic telephone)

**Please connect the device between 8:00～12:00 on the installation date.**

(If you connect the device before 8:00, the service will start from 8:00. Note: In case you connect the device after 12:00, the service will not be able to start on the same date, and the activation date may need to be rescheduled and delayed by a few days.)

Customers who use Hikari Denwa (Fiber-optic telephone) with a dedicated fiber-optic telephone number.

Please connect the device between 8:00～22:00 on the installation date.

(If you connect the device after 22:00, the service will start from 8:00 on the following day.)

3 kinds of cables will be used!
- Fiber-optic cord
- LAN cable
- Telephone cord
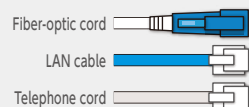
Fiber-optic socket

2 Connect the fiber-optic cord

Fiber-optic cord

⚠ Please see P.3-P.4 for fiber-optic sockets.

⚠ **How to handle a Home Gateway**

While pressing onto the ● part, open the lid to the direction as the arrow indicates.

LINE

Remove the cap and insert the fiber-optic cord. Cap

Home Gateway (with ONU function)

LAN
LAN
LAN
LAN
電話機
電話機

Remove the lid

LINE

PC

3 Connect your PC LAN cable

Telephone cord

4 Connect your telephone set

Telephone set

5 Turn the power on

Power outlet

⚠ **5 must not be done before 2 !**

⚠ Do not unplug the power cord or the LAN cable until the lamp status indicates as described at 6 . about 30 minutes

6 Confirm the connection

Check the Home Gateway lamp status to make sure it is connected properly.

Home Gateway

ルータ電源
アラーム
PPP
ひかり電話
ACT
登録
初期状態
オプション
再起動
初期化

認証
UNI
光回線
電源

5 lamps on (upper part)
Lamp status
"電源(Power)" (Green) ON
"ひかり電話(Hikari telephone)" (Green) ON
"ACT" (Green) On
"登録(Registration)" (Green) ON
"初期状態(initial state)" (Orange) ON

4 lamps on (lower part)
Lamp status(lower part)
"認証(Authentication)" (Green) ON
"UNI" (Green) ON
"光回線(Fiber-optic line)" (Green) ON
"電源(Power)" (Green) ON

Customers who transferred their telephone number such as analog line to Hikari Denwa(Fiber-optic telephone)

If you make a call from a mobile phone etc. to the installed telephone and a ringtone sounds, the transfer of the phone number is also completed!

Video is available here ▶

Pattern C

Home Gateway
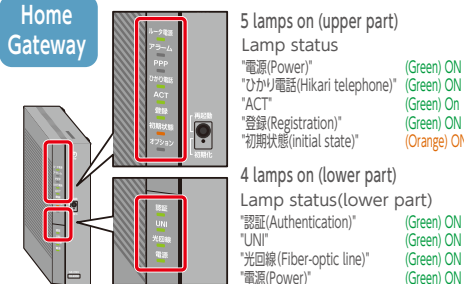
1 Confirm the device connection time

Customers who use only Internet or who use Hikari Denwa(Fiber-optic telephone) with a dedicated fiber-optic telephone number

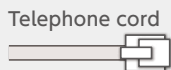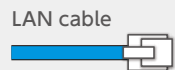**Please connect the device between 8:00~22:00 on the installation date.**
(If you connect the device after 22:00, the service will start from 8:00 on the following day.)

Customers who transferred their telephone number such as analog line to Hikari Denwa (Fiber-optic telephone)

Please connect the device between 8:00~12:00 on the installation date.
(If you connect the device before 8:00, the service will start from 8:00. Note: In case you connect the device after 12:00, the service will not be able to start on the same date, and the activation date may need to be rescheduled and delayed by a few days.)

3 kinds of cables will be used!

Fiber-optic cord　　LAN cable　　Telephone cord
　　　　　　　　　　　　　　　　　　　※ telephone user only

Connect your PC

④ LAN cable

PC

Connect your telephone set
(telephone user only)

⑤ Telephone cord

Telephone set

2 Insert Small ONU

Small ONU

Face the side with △ mark right side!　Home Gateway

Cap

Open the LINE port(Small ONU port) up and down on the Home Gateway(back), and insert it firmly all the way to the end.
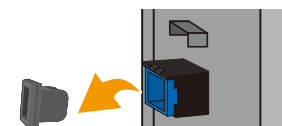
Remove the cap from the inserted Small ONU

LAN 1 / LAN 2 / LAN 3 / LAN 4 / WAN / TEL 1 / TEL 2 / DC IN 12V / LINE

Turn the power on

⑥

❻ must not be done before ❸!

Power outlet

⚠ Do not unplug the power cord or the LAN cable until the lamp status indicates as described at ❼.
about **30** minutes

3 Connect the fiber-optic cord

Plug the fiber-optic cord firmly to the fiber-optic socket and to the Small ONU.
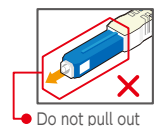
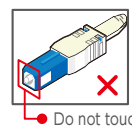**Fiber-optic cord**

When it is plugged properly, ☐ part will be in blue.

○

×
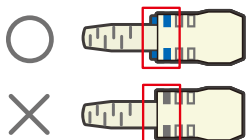
※The shape may vary.
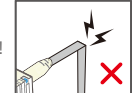
❗ **Fiber-optic cord precautions for use**
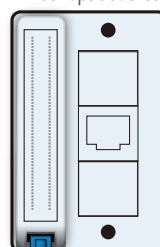
● Do not pull out the head of the connector! ✕
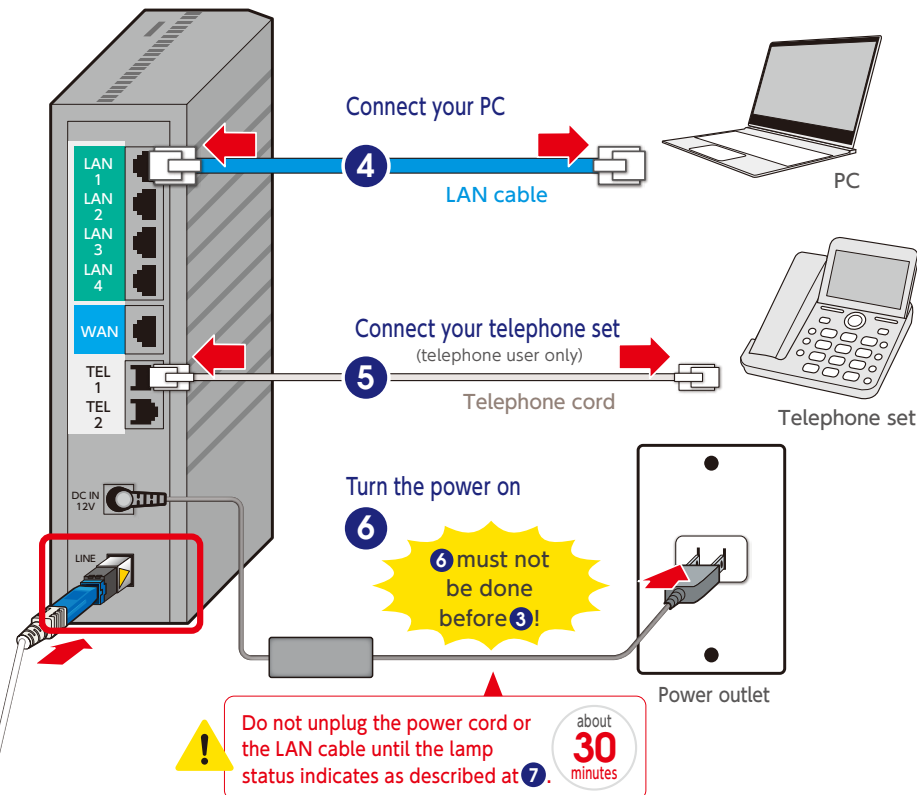● Do not touch the connection point! ✕

Do not bend! ✕

⚠ Please see P.03-P.04 for fiber-optic sockets.
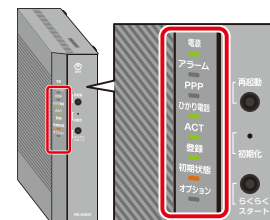
Fiber-optic socket

Fiber-optic cord

7 Confirm the connection

Check the Home Gateway lamp status to make sure it is connected properly.

Home Gateway (Front)

電源
アラーム
PPP
ひかり電話
ACT
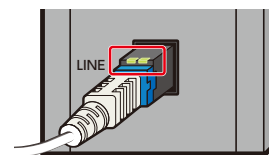登録
初期状態
オプション
再起動
初期化
らくらくスタート

5 lamps on (upper part)

Lamp status
"電源(Power)"　　　　　　　(Green) ON
"ひかり電話(Hikari telephone)"　(Green) ON
"ACT"　　　　　　　　　　(Green) ON
"登録(Registration)"　　　　(Green) ON
"初期状態(initial state)"　　(Orange) ON

Home Gateway (Back)

LINE

2 lamps on the Small ONU
(Green) ON/ Flashing

※ The device image is only an example. Shape or color of Small ONU compatible device may vary.

Customers who transferred their telephone number such as analog line to Hikari Denwa(Fiber-optic telephone)
If you make a call from a mobile phone etc. to the installed telephone and a ringtone sounds, the transfer of the phone number is also completed!

STEP1 Preparation
STEP2 Connecting the device(s)
STEP3 Setup

Pattern D

1 Confirm the device connection time
Please connect the device on the installation date.

2 kinds of cables will be used!
LAN cable
Telephone cord

PC

VDSL modem

LAN cable

Modular jack

Connect the telephone cord

2

Telephone cord

LINE

LAN

3 Connect your PC

Power outlet

Turn the power on
4

4 must not be done before **2** !

⚠ Do not unplug any cords or cables until the lamp status indicates as described at **5**.
about **30** minutes

5 Confirm the connection

Check the lamp status to make sure it is connected properly.

VDSL modem

3 lamps on

Lamp status
"POWER" (Green) ON
"LINE or VDSL LINK" (Green) ON
"LINK/ACT or LAN LINK" (Green) ON

Pattern E

1 Confirm the device connection time
Please connect the devices on the installation date.

2 kinds of cables will be used!
LAN cable
Telephone cord

PC

VDSL modem

⚠ Please use the provided LAN cable.

Home Gateway

LAN cable

4 Connect your PC

Telephone cord

LINE
LAN

Connect the telephone cord
2

3 Connect the LAN cable

LAN
WAN
電話機
電話機

LAN cable

Connect your telephone set
Telephone set

5

Telephone cord

Modular jack

Turn the power on
Power outlet
6

Turn the power on
7

7 must not be done before **6** !

⚠ Do not unplug any cords or cables until the lamp status indicates as described at **8**.
about **30** minutes

8 Confirm the connection

Check the lamp status to make sure it is connected properly.

VDSL modem

3 lamps on

Lamp status
"POWER" (Green) ON
"LINE or VDSL LINK" (Green) ON
"LINK/ACT or LAN LINK" (Green) ON

Home Gateway

4 lamps on

Lamp status
"電源(Power)" (Green) ON
"ひかり電話(Hikari telephone)" (Green) ON
"ACT" (Green) ON
"登録(Registration)" (Green) ON

STEP 3

Setup

Please go to the setup page corresponding to your device(s) and your usage environment.

PC setup

| Setup using the Simple Setup Tool with a **Windows PC** 〈Recommended〉 | **P.12** |

Setup without using the Simple Setup Tool with a **Windows PC**	
If you use a **Home Gateway**	**P.13〜P.14**
If you use an **ONU**	**P.15〜P.16**
For the setup with **Mac OS**, please see here	

Setup the Internet connection with a smartphone or tablet

| Setup with **Android OS** | **P.17** |
| Setup with **iOS(iPhone etc.)** | **P.18** |

If you applied for the service with approximate **maximum communication speed of 10 Gbps** and set up the Internet connection, please see here

---

1 **Open "Microsoft Edge" 🅴 and type in the following URL**
https://www.flets-west.jp/set/ ※ In case you can not access the page even with the correct URL, go to "Setup without using The Simple Setup Tool" section on P13 or P15.

2 Select and download 【簡単セットアップツール (the Simple Setup Tool)】

「フレッツ簡単セットアップツール」
コラボ光「簡単セットアップツール」ダウンロードページ
※NTT西日本から光回線を借り受けてサービスを提供する事業者を「光コラボレーション事業者」と、また、光コラボレーション事業者などが提供する光アクセスサービスを「コラボ光」といいます。
フレッツ光回線をご利用のお客さま向け
　「フレッツ 簡単セットアップツール」（exeファイル）
コラボ光回線をご利用のお客さま向け
　「簡単セットアップツール」（exeファイル）
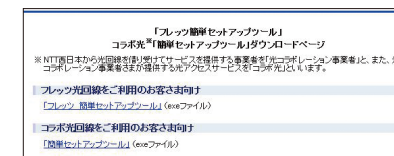
3 **Double-click the downloaded file 🌐 and「実行(run)」**

System requirements for the Simple Setup Tool

Operating OS	Windows 11、Windows 10 ※compatible only with Japanese version OS	HDD space	1.3GB or more［1.5GB or more recommended］HDD space ※ Compatible with RAID-0/RAID-1. Other RAID levels are not compatible.
CPU	1GHz or higher recommended	Display	High resolution display adapter with Super VGA(800x600) or more and 16 bit(65536 colors) or more
Memory	(32bit ver.)1GB or more recommended (64bit ver.)2GB or more recommended		
Ethernet adapter	Microsoft compatible NDIS6.0	Compatible browser	Microsoft Edge、Google Chrome

※Even on the confirmed environment as mentioned on the left, the tool may not operate properly depending on the customer's device used, the connection status of the device, etc.

※By using this tool, Home Gateway setting or PC's IP address/Proxy setting may be changed. (If you want to avoid such setting changes, please refrain from using this tool.)

※ You may not be able to set up various applications due to our company's facility maintenance etc.
※ While the Hikari Denwa(Fiber-optic telephone) is in use, please refrain from doing the setup.
※ As important screens of the set up are mainly shown, some screens are not described in this manual. Please proceed the setup by following the instructions on the screen.

4 **Password setup for Home Gateway**
(This page will be displayed only when you use a Home Gateway.)

Set your own password of your choice and type it into the boxes. Then click【次へ(next)】.
Please take a note of your password and keep it safe.
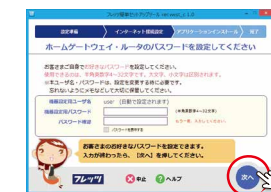
5 **Internet connection setup**

Enter "the connection account" and "the connection password" provided by the ISP and then click【次へ(next)】.

■ インターネット接続

プロバイダー名	ABCプロバイダー
接続アカウント	taro@xxx.ne.jp
接続パスワード	lmnopq

※Account information name varies by ISP.

Examples of a connection account
● 認証ID (Authentication ID)　● ユーザーID (User ID)
● ログインID (Login ID)　● 接続ID (Connection ID)
● (ISP's name)ID　● 接続ユーザー名 (Connection user name) etc.
〈e.g.〉taro@xxx.ne.jp

Examples of a connection password
● 認証パスワード (Authentication password)
● パスワード (Password)
● 接続パスワード (Connection password)
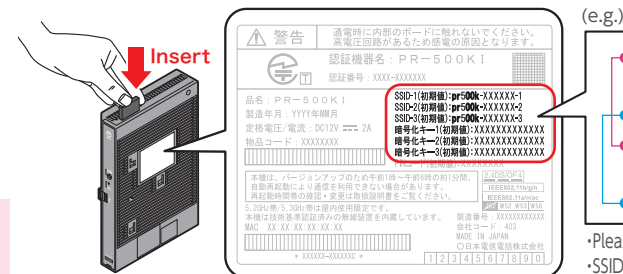● ログインパスワード (Login password)
● ネットワークパスワード (Network password) etc.

① Preparation　If you use the Internet with a cable, please go to ③.

1 First turn off the Home Gateway and then insert the Wireless LAN card(option) on the top of the Home Gateway. Then turn on the Home Gateway.

2 Confirm SSID/暗号化キー(Wi-Fi password)

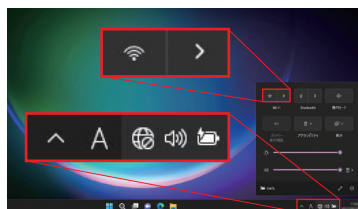SSID and 暗号化キー(Wi-Fi password) are displayed on the label attached to the side of Home Gateway.

Insert

(e.g.)
- SSID-1（初期値）: pr500k-XXXXXX-1
- SSID-2（初期値）: pr500k-XXXXXX-2
- SSID-3（初期値）: pr500k-XXXXXX-3
- 暗号化キー1（初期値）: XXXXXXXXXXXXX
- 暗号化キー2（初期値）: XXXXXXXXXXXXX
- 暗号化キー3（初期値）: XXXXXXXXXXXXX

・Please use SSID1 or SSID3.
・SSID and 暗号化キー(Wi-Fi password) are the combinations of half-width alphanumeric characters specific to the product.

② Wi-Fi device (extension) connection setup

1 Click the Network icon 🌐 at the right bottom side of the screen and then click 📶.
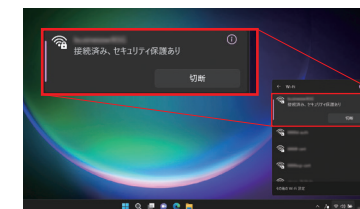
2 From the displayed SSID list, please click the one that corresponds to SSID1 or SSID3 written on the Home Gateway label and click connect.
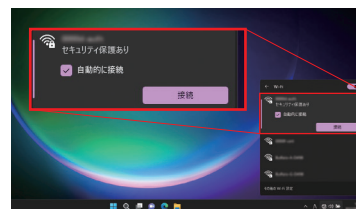
3 Type in "暗号化キー(Wi-Fi password)" corresponds to the SSID. Proceed to the next step by following the screen instruction.
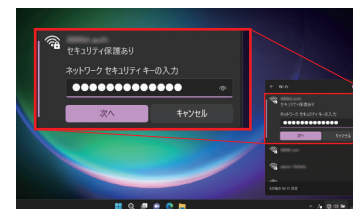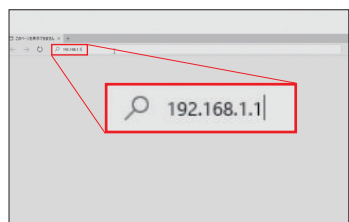
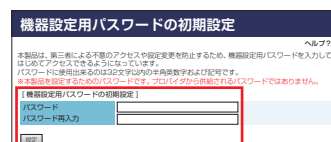**4** WiFi setup is completed when "Connected" is displayed.
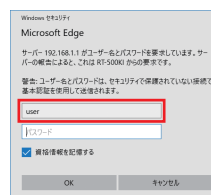
③ Home Gateway setup

1 Open "Microsoft Edge" 🔵 and type in 192.168.1.1

2 Type and set a password of your choice and enter the same password on the next page.
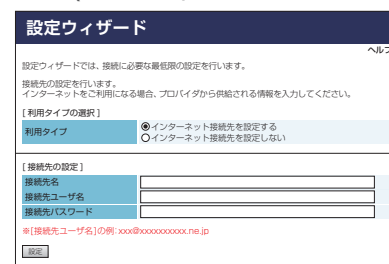
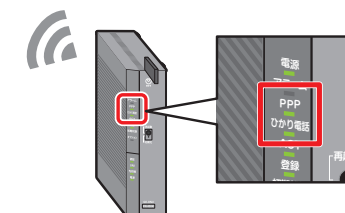Please take a note of your password and keep it safe.

For ユーザー名(user name), type in user. For パスワード(password), please type in the password you just set on the left screen.

3 Enter the ISP information. (See P.02)

4 When the PPP lamp on the Home Gateway lights in green or orange, the setup is completed.

STEP1 Preparation

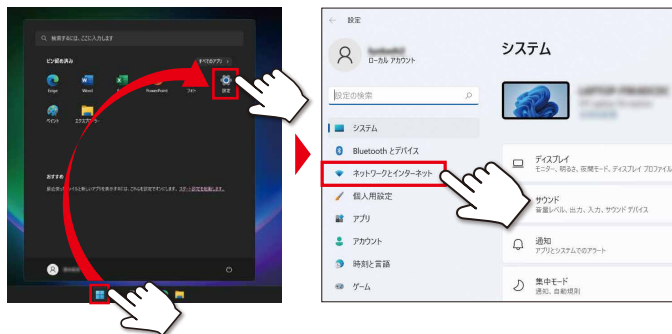STEP2 Connecting the device(s)

STEP3 Setup

※The following method is an example using Windows 11. Screen display may vary depending　on the environment of your device.

1

Open the Windows settings page

Click 【Start】

スタート

▼

【Settings】

設 定

▼

【Network and Internet】

ネットワークとインターネット

If you use Windows 10 │ Click [Start]→[Settings]→[Network and Internet]

2

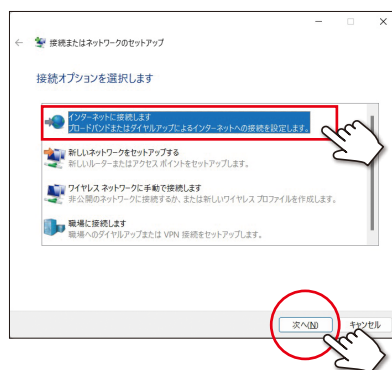**Open the new settings page**

Click 【Dial-up】

ダイヤルアップ

▼

【Set up a new connection】

新しい接続を設定する

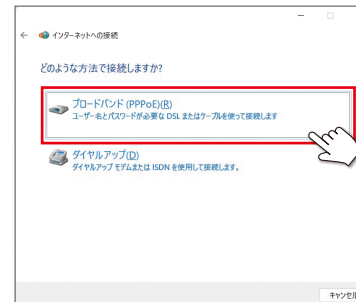**If you use Windows 10** │ Click [Dial-up]→[Set up a new connection] on the new settings screen

3

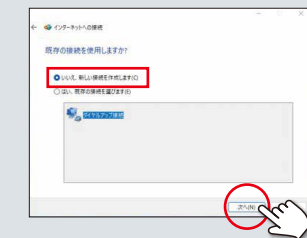After selecting "Connect to the Internet"

インターネットに接続します

click 【Next】

次 へ

4

Click【Broadband(PPPoE)】　ブロードバンド（PPPoE）

⚠ ※Depending on your device environment, the following screen may appear. Give a check to "No, create a new connection" and click 【Next】

5

Enter your ISP information and then click 【Connect】

接 続

【User name】

ユーザー名 ＞ Connection account

【Password】
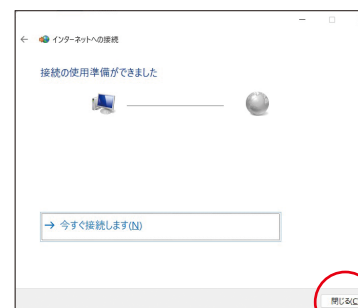
パスワード ＞ Connection password

【Remember this password】

このパスワードを記憶する ＞ check

【Connection name】

接続名 ＞ Set a name of your choice (ISP's name etc.)

※Regarding the ISP information, please refer to P.2

6

When you can confirm the Internet connection on the Internet connection screen, then click 【Close】. 閉じる

⚠ ※In case you are not connected to the Internet automatically when opening the browser, select the icon shown on the right on the taskbar then select the connection name that you set at **5** and then click 【Connect】.

■ Windows11 taskbar and icons

 ※Windows10 icons
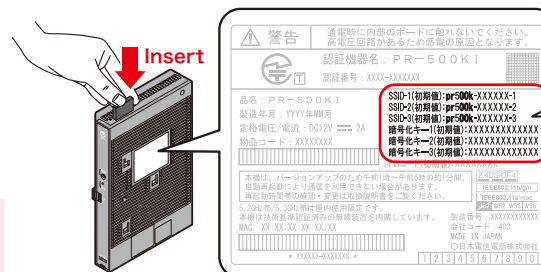
STEP1　Preparation

STEP2　Connecting the device(s)

STEP3　Setup

※This is a setup method using Home Gateway and Wireless LAN card.

❶ Preparation If you have already finished P.13-P.14, please go to **❷**.

1 First turn off the Home Gateway and then insert the Wireless LAN card(option) on the top of the Home Gateway. Then turn on the Home Gateway.

2 Confirm SSID/暗号化キー(Wi-Fi password)

SSID and 暗号化キー(Wi-Fi password) are displayed on the label attached to the side of Home Gateway.

Insert

⚠警告 通電時に内部のボードに触れないでください。高電圧回路があるため感電の原因となります。

認証機器名：ＰＲ－５００ＫＩ
認証番号：XXXX-XXXXXXX

品名：ＰＲ－５００ＫＩ
製造年月：YYYY年MM月
定格電圧/電流：DC12V ⎓ 2A
物品コード：XXXXXXXX

SSID-1(初期値)：pr500k-XXXXXX-1
SSID-2(初期値)：pr500k-XXXXXX-2
SSID-3(初期値)：pr500k-XXXXXX-3
暗号化キー1(初期値)：XXXXXXXXXXXXX
暗号化キー2(初期値)：XXXXXXXXXXXXX
暗号化キー3(初期値)：XXXXXXXXXXXXX

MAC：XX:XX:XX:XX:XX:XX

(e.g.)
● SSID-1 (初期値)：pr500k-XXXXXX-1
SSID-2 (初期値)：pr500k-XXXXXX-2
● SSID-3 (初期値)：pr500k-XXXXXX-3
● 暗号化キー1 (初期値)：XXXXXXXXXXXXX
暗号化キー2 (初期値)：XXXXXXXXXXXXX
● 暗号化キー3 (初期値)：XXXXXXXXXXXXX

・Please use SSID1 or SSID3.
・SSID and 暗号化キー(Wi-Fi password) are the combinations of half-width alphanumeric characters specific to the product.

Android OS

❷ Wi-Fi device (extension) connection setup
※ This is only an example. If you have any questions regarding the operation of your device, please contact the manufacturer of the device.
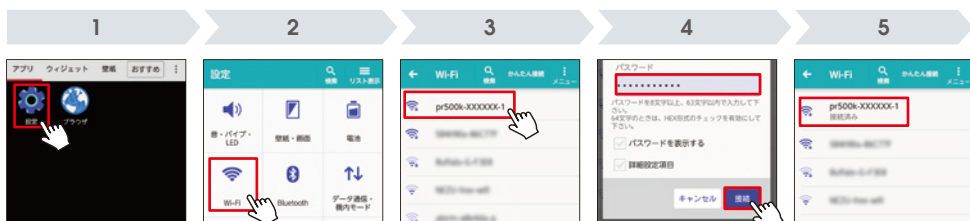
1	2	3	4	5
Tap on [Settings icon] on the Home screen.	Tap on [Wi-Fi]and turn it on.	Select the SSID that you confirmed at ❶.	Enter the 暗号化キー that you confirmed at ❶ and then tap on [Connect].	Check the connection.

iOS (iPhone etc.)

❷ Wi-Fi device (extension) connection setup
※ This is only an example. If you have any questions regarding the operation of your device, please contact the manufacturer of the device.
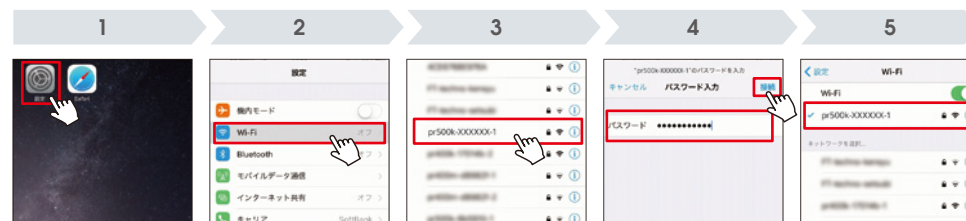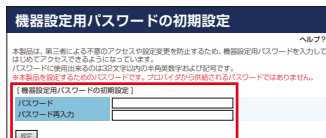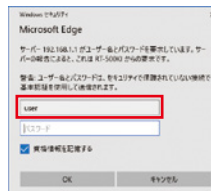
1	2	3	4	5
Tap on [Settings icon] on the Home screen.	Tap on [Wi-Fi]and turn it on.	Select the SSID that you confirmed at ❶.	Enter the 暗号化キー that you confirmed at ❶ and then tap on [Join].	Check the connection.

---

❸ Home Gateway setup If you have already finished P13.-P.14 setup, this process is not required.

1 Use the following QR code or enter **192.168.1.1** on the Internet browser.

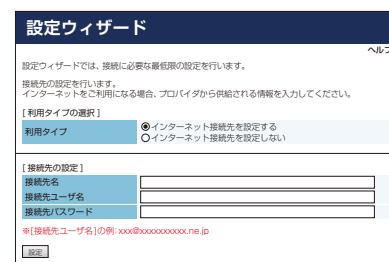**2** Type and set a password of your choice and enter the same password on the next page.

機器設定用パスワードの初期設定
ヘルプ？
本製品は、第三者による不意のアクセスや設定変更を防止するため、機器設定用パスワードを入力してはじめてアクセスできるようになっています。
パスワードに使用出来るのは32文字以内の半角英数字および記号です。
※本製品を設定するためのパスワードは、プロバイダから供給されるパスワードではありません。
【機器設定用パスワードの初期設定】
パスワード
パスワード再入力
設定

Please take a note of your password and keep it safe.

Microsoft Edge
サーバー 192.168.1.1 がユーザー名とパスワードを要求しています。サーバーの報告によると、これは RT-500KI からの要求です。
警告: ユーザー名とパスワードは、セキュリティで保護されていない接続で基本認証を使用して送信されます。
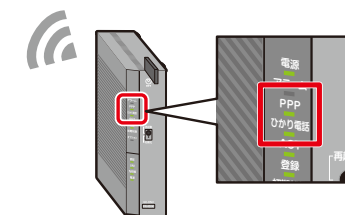user
パスワード
☑ 資格情報を記憶する
OK　　キャンセル

For ユーザー名(user name), type in **user**. For パスワード(password), please type in the password you just set on the left screen.

3 Enter the ISP information.(See P.02)

設定ウィザード
ヘルプ？
設定ウィザードでは、接続に必要な最低限の設定を行います。
接続先の設定を行います。
インターネットをご利用になる場合、プロバイダから供給される情報を入力してください。
［利用タイプの選択］
利用タイプ　　◉インターネット接続先を設定する
　　　　　　　　○インターネット接続先を設定しない
［接続先の設定］
接続先名
接続先ユーザ名
接続先パスワード
※［接続先ユーザ名］の例：xxx@xxxxxxxxxx.ne.jp
設定

4 When the PPP lamp on the Home Gateway lights in green or orange, the setup is completed.

電源
PPP
ひかり電話
再起動
登録

STEP1 Preparation
STEP2 Connecting the device(s)
STEP3 Setup

FAQs

About STEP2 (connecting devices)

Q1. I connected the device(s), but the NTT device lamp doesn't indicate the status described as "connection completed".

A1. Did you connect the device(s) on the date of installation?
Please check the installation date(see STEP1)and the device connection or replacement time(see STEP2) notified by your contracted Hikari collaboration company.
・If the device was connected before the installation date: Please reconnect it on the installation date or later.
・If the device was connected on the installation date or later: Please try rebooting(unplug and plug the power cable) the NTT device.

Q2. I would like to connect a different company's router.

A2. Please connect the different company's router with a LAN cable to a "LAN port" or the "UNI port " of the NTT device.
When you connect a specific device provided by the Hikari collaboration company, please refer to the instruction manual of the device.

About STEP3 (Internet connection setup)

Q3. I can't download the latest version of "the Simple Setup Tool"

A3. Device connection STEP2(connecting devices) may not be completed correctly.
Please check the wiring and the lamp status again. You may not be able to download this tool, if you use a different company's router or a device provided by the Hikari collaboration company. Please see the "Setup without using the Simple Setup Tool" on P.13-P.16 to check the Internet setup method without using this tool.

Q4. I want to connect Wi-Fi with my PC.

A4. Preparation and setup of a Wi-Fi device is required.
Please set up by following the instruction manual of your terminals and devices. Setup method is also available on the website written on the cover.

Q5. I want to install "セキュリティ対策ツール(Security software)".

A5. It is provided as a basic function for "FLET'S Hikari"(FTTH access service) users and users of some "Collabo Hikari" .
For installation and setup method, please check here ▶▶▶
https://www.ntt-west.co.jp/collabo/rd/sec/

Inquiries

Customers who signed up for the service provided by a Hikari collaboration company, please contact your Hikari collaboration company. Customers who signed up for NTT WEST FLET'S Hikari, please contact the number written on "お申し込み内容のご案内(Service application confirmation)".

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・Displays on this guide are for illustrative purposes and actual displays can be different depending on your device environment.

Date of issue: March 2024

※The contents of this guide are based on information as of March 2024. Screen images and contents are subject to change. Please check the following website for the latest information.
https://www.ntt-west.co.jp/collabo/rd/sgco/